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To all at Finite Solutions:

I am writing to express my thanks to Finite Solutions for the exceptional level of service I have received and continue to receive from you during and after the installation of my home cinema and home automation system. As expected, our cinema room is the most popular room in the house with family and guests alike!

I chose Finite Solutions mainly on the basis that it was obvious that they were the only company that really understood exactly what I wanted and the challenges involved in delivering quite a complex whole-house A/V system. From my point of view, this has turned out to be absolutely the right decision.

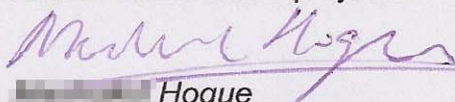
The project involved a number of challenges for the company: full-house cabling, liaison with several third parties, integration of very recently released products and, finally, a limited budget! While some of the other A/V installation companies I spoke to seemed to view all of this as a problem, Finite Solutions were undaunted and took the project on with a level of enthusiasm and commitment that I have rarely seen.

In my opinion, the best indicator of a company's commitment to customer services is how they deal with problems. In my case, there were quite a few glitches during and after installation. In this respect, the response from them has been consistently exceptional, often going well beyond the call of duty!

It has been a pleasure to deal with everyone at the company, particularly my installation manager, Amin Shafi, for whom no problem is too small or too trivial.

As someone who has always been interested in home A/V and automation, I still take a keen interest in the industry to keep up with the latest developments; it therefore does not surprise me that Finite Solutions seem to keep winning the top industry awards for their installations.

Once again, thank you for all your hard work and dedication and I wish you plenty of success for the future. Please do not hesitate to use me as a reference for future projects.



Mark Hoque
Hale, Cheshire